

## Frequently Asked Questions

### • 2.4 GHz DIGITAL Wireless Headphones, Model 1000

**Q: What is the difference between the Amphony 2.4 GHz Digital Wireless headphones and current 900 MHz wireless headphones ?**

**A:** The main difference is how the audio signal travels from the transmitter to your headphones. Almost all of the current wireless systems on the market use a method called FM (Frequency modulation) which is very similar to the operation of your FM radio. The major drawback is that this type of modulation is 'analog' which is the reason for the poor performance of 900 MHz analog headphones.

If you listen carefully to a CD over 900 MHz analog wireless headphones, you will notice significant noise/static, low signal dynamics and low channel separation. Also, the signal quality will vary when you move around the room (the noise will increase locally and also the further you move away from the transmitter).

Our headphones use something which is called 'digital' modulation. The same way music is recorded on a CD using 1's and 0's, it is transmitted as 1's and 0's to the headphones. The result of this technology is that there is no audio quality degradation during transmission, i.e. you will hear the exact same audio quality as you would with corded headphones.

Because of this digital technology, these headphones are very suitable for high-quality audio, such as music coming from a CD, DVD, digital satellite receiver etc.

**Q: Can these digital headphones also be used for my analog television or receiver ?**

**A:** Yes. The transmitter has an analog audio interface which connects to the standard line output of your analog television or receiver. The analog audio is converted to a digital signal inside the transmitter and then transmitted digitally to your headphones.

Please note that even though there is no audio degradation during transmission to your headphones, you will hear noise if the analog input signal is already noisy. This is often the case for analog audio sources.

**Q: Is the technology used in these headphones similar to Bluetooth or MP3 ?**

**A:** Even though both our headphones and Bluetooth / MP3 use digital audio, there is a fundamental difference between Bluetooth and how audio is transmitted to our headphones. Bluetooth is only able to transmit audio data at very low data rates reliably (typically up to 200 kbps). Therefore, only compressed audio can be transmitted via Bluetooth. A commonly used technique to compress audio data is MP3. Our headphones, however, do not compress the audio and transmit the full bit rate. As a result, the audio quality is not degraded such as with MP3. Also, the audio latency (audio delay) of MP3 compressed audio is fairly high and thus not suitable for television or video applications. Since our headphones do not compress the audio and since only a minimum of data buffering is used, the audio delay is minimal.

**Q: What is Forward Error Correction and why is it used in these headphones ?**

**A:** Occasionally, there may be some data which is corrupted during transmission. This may be the case when there is interference, such as other transmitters, electrical sparks or if you move around and the signal is temporarily lost. Forward Error Correction as it is used in our headphones can in most cases repair the data which is received to guarantee 100% correct data reception and therefore 100% correct audio reception.

This technology is in part responsible for the high robustness of the transmission. With 900 Mhz analog headphones you may have noticed 'clicks' or 'pops' during sparks which often occur when switching on appliances.

**Q: What exactly is a RangeBooster transmitter ?**

**A:** A RangeBooster transmitter is a secondary transmitter which can be used to extend the operating range of the 2.4 GHz Digital wireless headphones. This is useful if you want to listen to your headphones in areas where the signal may be blocked by walls or other obstacles. Also, the use of RangeBooster transmitters is recommended in areas where there may be strong interference from other transmitters, microwave ovens etc. Please do not use a 5.8 GHz RangeBooster since it will not work with your 2.4 GHz headphones.

The RangeBooster transmitter can be placed in an area where signal reception from the main transmitter is not possible or difficult. It is possible to use multiple RangeBooster transmitters. It is necessary though to have a cable connection, preferably a coaxial cable connection, between the location of the main transmitter and any RangeBooster transmitter. The audio will be transmitted from the main transmitter to any RangeBooster transmitter via cable digitally, i.e. without any audio degradation. Please do not use a 5.8 GHz RangeBooster since it will not work with your 2.4 GHz headphones.

**Q: What are the benefits of transmitting the full data rate without using audio compression ?**

**A:** Since our transmitter transmits a data rate of over 3 Mbps (3 million bits per second), the audio can be transmitted without audio compression. Also, forward error correction can be used. The reason that other systems use audio compression is to reduce the extremely high data rate of a pure (uncompressed) audio signal in order to either be able to store that signal or transmit that signal more easily.

The biggest drawback of using audio compression is that the quality of the audio signal is reduced, such as in MP3-compressed audio. This is because audio compression removes parts of the music. Some types of music which are particularly difficult to compress without noticing audio degradation. Systems using audio compression are not able to deliver CD-quality audio.

Forward error correction adds additional data to the transmitted signal so that in cases where the data may be corrupted during transmission, the original data can be recovered at the receiver. This ensures a very robust transmission.

**Q: Can these headphones also be used to listen to surround sound ?**

**A:** Yes. In order to experience surround sound via headphones, it is necessary to convert the surround signal into something called a 'binaural signal'. There are many binaural processors on the market which can be connected directly to the transmitter. It is recommended though to test the binaural processor prior to purchase since the surround perception very much depends on your hearing and a particular binaural processor may not be suitable for you. You can test the processor using corded headphones.

**Q: Can more than one set of headphones be used at the same time ?**

**A:** It is possible to purchase additional headphones individually which can be operated from the same transmitter. Please contact your dealer for more information.

**Q: Will my 2.4 GHz cordless telephone or wireless LAN affect the operation of the headphones or vice versa ?**

**A:** While the headphones will normally not affect the operation of a 2.4 GHz cordless telephone or wireless LAN, the headphones may mute while the telephone or wireless LAN is being operated. The range of the headphones may also be affected during the operation of other 2.4 GHz equipment. If you do operate a 2.4 GHz cordless telephone or wireless network close to the headphones, we recommend that you purchase one of our 5.8 GHz models to eliminate any possibility of interference. Whether or not the headphones will be affected by other 2.4 GHz devices depends to a large degree on the type of equipment and the distance between such equipment and the headphones relative to the headphones transmitter. Digital cordless telephones are more likely to cause problems than analog cordless telephones. The base station of certain types of cordless telephones, such as the Siemens Gigaset or Panasonic Gigarange series, will periodically broadcast signal beacons, even when the telephone is not in use, that may cause a clicking noise of the headphones. Walls located between such equipment and the headphones will in many cases attenuate an interfering signal enough for it not to cause any problems when operating the headphones. The headphones employ an error correction scheme and thus can tolerate interference up to a certain degree without any signal degradation. If interference is a problem and if there is no direct line-of-sight to the headphones transmitter then the use of RangeBooster modules is recommended.

**Q: How does the transmitter connect to my audio equipment ?**

**A:** The transmitter connects to any standard audio line output via the supplied stereo RCA audio cable. In cases where no line output (RCA audio out) is available, the transmitter can also connect to other audio outputs via appropriate adapters which are not supplied with the product. By using a Y adapter which has either a 3.5 mm or a 6.3 mm audio plug on one side and 2 RCA plugs on the other side, the transmitter can be connected to headphone outputs. Please note that most headphone outputs can be adjusted in volume. It is important that any adjustable outputs be set such to the level which yields the highest volume at the headphones without clipping (distortion).

**Q: Do I need line of sight between the transmitter and headphones ?**

**A:** Line of sight between the transmitter and headphones is not necessary for the headphones to operate. However, for maximum range and reliability, we recommend that the transmitter be placed such that the number of walls of obstacles between the transmitter and listening area is reduced to a minimum.

**Q: Do these headphones work with rechargeable batteries ?**

**A:** Yes, the headphones also work with rechargeable batteries, such as NiMh or NiCd batteries. These batteries can be recharged with an external charger.

**Q: How can I mute my television while the headphones are in use ?**

**A:** Many TVs will mute their speakers if an audio cable is plugged into the headphone output. However, most TVs can also be muted by pushing the "Mute" button at the remote control.

**Q: Does the transmitter accept digital audio data ?**

**A:** The Model 1000 transmitter does not connect to digital audio sources. We recommend that you use the Model 2000 or Model 2500 transmitter both of which feature digital audio inputs.

**Q: Can I operate multiple transmitters in the same room, all of which receive audio from different sources ?**

**A:** While it is possible to connect multiple transmitters to different audio sources in the same room, only one transmitter can be active at a time. However, it is possible to operate a 5.8 GHz transmitter at the same time as a 2.4 GHz transmitter without any conflicts.

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Contacting Amphony Support

For contact details and Local Sales Representatives, visit the Amphony web site at:

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